



Maintenance On-Call

Each maintenance technician has a cell phone (see numbers below) that they carry with them during work hours. One of the maintenance techs is always on call for emergency work for the entire Community, including Bethany Home, Winona Shores, Bethel Manor I, and Bethel Manor II. During the week that the technician is on-call, their phone is on at all times and they are available 24 hours a day. The on-call week starts at 6:30 AM on Tuesday.

If there are any issues in finding an emergency contact for maintenance, call:

Grady Third, Director of Support Services, at 320-491-7884.

Contact Numbers:

Derald Thorson	320-760-3854
Al Berglund	320-760-3859
Don Simmons	320-815-9779
Mike McCurdy	320-760-3857

On-Call Schedule:

Dates	Technician	Number to Call
01/05/10 – 01/11/10	Derald Thorson	320-760-3854
01/12/10 – 01/18/10	Mike McCurdy	320-760-3857
01/19/10 – 01/25/10	Don Simmons	320-815-9779
01/26/10 – 02/01/10	Al Berglund	320-760-3859
02/02/10 – 02/08/10	Derald Thorson	320-760-3854
02/09/10 – 02/15/10	Mike McCurdy	320-760-3857
02/16/10 – 02/22/10	Don Simmons	320-815-9779
02/23/10 – 03/01/10	Al Berglund	320-760-3859

Ecumen Corporate Weekend Tech Support: 1-800-642-6491, ext. #4306

Please call the number listed above and leave a detailed message regarding the nature of the tech issue. This support is available for CareTracker, Keane, Eldermark, GroupWise, and any other issue related to network access. The tech support voicemail is checked at 10:00 AM, 12:00 PM, and 2:00 PM of each weekend and Holiday.